



CIO-CS ORDERING GUIDE

CIO-CS Information

- CIO-CS is a Government Wide Acquisition Contract consisting of over 66 pre-competed Prime Contract Holders.
- Open to all Federal Agencies and approved contractors.
- Scope includes all in-scope IT products and product related services.
- Technology Refreshment Process (TRP) enables commodities to be added in real-time.
- For more information regarding the CIO-CS contract, please visit the NITAAC website: <https://nitaac.nih.gov/>
- NITAAC Program Office Customer Support NITAACsupport@nih.gov or 1-888-773-6542.

Contract Number:	HHSN316201500032W	Socioeconomic Group(s):	SDVOSB & Small Business
Contract Expiration Date:	30-Apr-25	DUNS:	160759135
SEWP Group(s):	Value Added Reseller	EIN:	20-1561067
NAICS:	541519	CAGE:	35LK3

Ordering Process

- Ordering process CIO-CS orders must be placed in accordance with the requirements of fair opportunity as defined in FAR 16.505. In addition, Ordering Contracting Officers (OCOs) should follow their respective Agency policies and procedures for issuing orders under a GWAC.
- For assistance with any matter related to using CIO-CS, please feel free to contact the NITAAC Customer Support Center at NITAACsupport@nih.gov or 1-888-773-6542.
- For assistance with a problematic order, please contact your Alvarez POC or, (877) 739-7289, info@alvarezit.com.

SEWP Program Manager:	Talon Raph	Deputy Program Manger:	Josh Gauldfeldt
Phone Number:	(303) 547-4424	Phone Number:	(703) 483-0555
Email:	traph@alvarezit.com	Email:	jgauldfeldt@alvarezit.com